

Copilot Studio: Enterprise Agent Platform

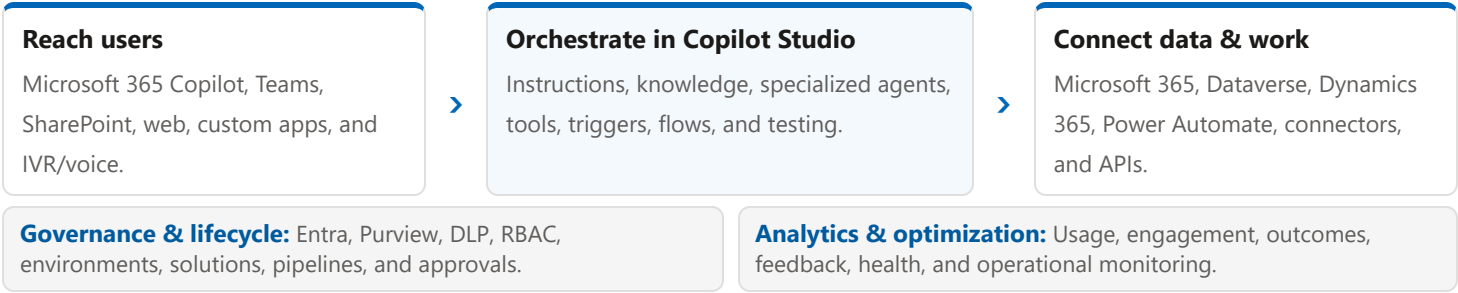
Build agents where people already work, connect them to governed enterprise data and business actions, and operate them at scale through one integrated Microsoft platform.

Strong fit when Your organization wants to extend Microsoft 365 and Power Platform, move from answers to actions, support makers and developers, and manage agents through a consistent enterprise lifecycle.

Why organizations choose Copilot Studio

Business value	How Copilot Studio delivers
Meet users where they work	Publish to Microsoft 365 Copilot, Teams, SharePoint, websites, custom apps, and other channels from the same agent platform.
Connect governed business context	Ground agents in Microsoft 365 and SharePoint, connect Graph-indexed sources and APIs, and use Dataverse and Dynamics 365 for secured operational data and processes.
Turn conversations into action	Retrieve data and complete work through agent flows, Power Automate, prebuilt and custom connectors, APIs, and line-of-business systems.
Support voice and self-service	With Dynamics 365 Contact Center or Customer Service voice capabilities, create IVR agents with speech and DTMF input, call-flow control, and representative handoff.
Orchestrate agents and autonomous work	Delegate tasks to specialized agents and use triggers, instructions, flows, permissions, and guardrails to respond to events and execute workflows.
Govern the full lifecycle	Apply Entra authentication, Purview, DLP, RBAC, admin approvals, and managed environments; move agents through development, test, and production with solutions and pipelines.
Measure and improve	Use built-in analytics for usage, engagement, outcomes, feedback, and channel performance, with options for custom reporting and telemetry.
Unite low-code and pro-code teams	Start with natural-language and visual authoring, then extend with custom connectors, APIs, Azure services, source control, and CI/CD tooling.

How the platform comes together



Learn more

[Copilot Studio overview](#) · [Voice & IVR](#) · [Governance & data policies](#) · [Analytics & performance](#) · [Application lifecycle management](#)

Reference only. Based on public Microsoft documentation as of **July 13, 2026**. Capabilities, licensing, and availability vary by tenant, cloud, region, and configuration. Confirm requirements with your Microsoft account team; official Microsoft terms and documentation control.